

MICHAEL S. JONES

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QUALIFICATIONS

- Skilled Professional with 20 years experience in the technology field.
- Strong leadership, communication and organizational skills.
- Strong troubleshooting and research skills.

TECHNICAL SUMMARY

- **Operating Systems:** MS_DOS, Windows 3.1, 95, 98, NT 3.5, NT 4.0, Windows 2000, Windows XP, Windows 2003
- **Networking:** LAN, NAT, F5 BigIP, F5 3DNS, TCP/IP, WINS, DHCP, DNS, Active Directory
- **Software:** MS SQL 6.5, SQL 7.0, SQL 2000, SQL 2005, Exchange 2003, IIS
- **Programming Languages:** Visual Basic, VBScript, ASP, ASP.Net, HTML, Microsoft T/SQL

EXPERIENCE

BAE Systems IT (2008 – 2009)

Principal Programmer Analyst, BAE Systems IT, Hudson, NH (May 2008 – April 2009)

- Team Lead and project manager for a group of developers and systems integrators.
- Responsible for customer interaction, translating customer requirements and maintaining project plans.

Computer Sciences Corporation (1999 – 2008)

Programmer Analyst Principal Leader, BAE Systems, Hudson, NH (June 2007 – May 2008)

- Team Lead and project manager for a group of developers and systems integrators.
- Responsible for customer interaction, translating customer requirements and maintaining project plans.

Senior Technical Advisor, Intelink Operations, ODNI CIO/IC Enterprise Services/Intelink Operations, Annapolis Junction MD (2006 – June 2007)

- Operations manager responsible for all the facets of daily operations for the Intelligence Community Enterprise Services Operations directorate of the Office of the Director of National Intelligence CIO office.
- Provide leadership, strategic direction and technical support for the day to day operation of the ICES Operations directorate.

- Manage both prime contractor technical staff and subcontractor personnel as well as provide expertise to government technical staff.
- Work collaboratively with other leaders in the IMO for the development and review of policies in an effort to improve the efficiencies of Intelink.
- Balance operational, policy and information assurance requirements into effective and logical solutions.
- Identify opportunities for integrating state-of-the-art technology and solutions from the commercial sector into the Intelligence community.
- Responsible for customer interaction, translating customer requirements, evaluating solutions and recommending practical implementation approaches.
- Provide architectural guidance for technical staff and community members for the ICES datacenter.
- Constant and steady liaison for customer to insure the operational needs of the ICES are met with regards to system outages, implementations, security accreditations and IAVA responses.

Senior Engineer, Intelink Management Office, Operations, Annapolis Junction MD (2001 – 2005)

- Provide leadership, strategic direction and technical support for the Intelink Management Office Operations Directorate.
- Frequent travel worldwide in support of technology and vendor evaluation as well as remote operational deployments, upgrades and maintenance.
- Identify opportunities for integrating state-of-the-art technology and solutions from the commercial sector into the Intelligence Community
- Responsible for interacting with the customer, translating customer requirements, evaluating solutions and recommending practical implementation approaches.
- Provide architectural guidance for IMO datacenter technical staff and community members.
- Liaison for customer to insure the operational needs of the IMO are met with regards to system outages, implementations, security accreditations and IAVA responses.
- Provide extensive Audio Visual technical support at two conferences per year.

Senior Developer, ISMC, Operations, Annapolis Junction MD (1999 – 2001)

- Developed SCORE, a search engine for use on INTELINK.
- Built RIMS, a web application for tracking servers and managing POC information.
- Re-architected bulletin board software using ASP and MS SQL Server.
- Architected, built and implemented remote ISMC sites (sites utilize the F5 product line of BIG/ip, 3DNS and Globalsite to provide global high availability of core services) requiring RAID, redundant servers, web and SQL Server replication

ASI / SRS, Arlington VA (1998 – 1999)

Windows NT System Administrator

- Developed and deployed initial Windows server architecture at the Defense Intelligence Agency.
- Supported more than 4000 workstations across multiple geographically dispersed sites.
- Worked extensively with SMS 1.2 and 2.0.

United States Air Force (1989 – 1998)

Communications Networking, Defense Intelligence Agency (1997 – 1998)

- Maintained and monitored 3COM and CISCO routers in network operations center.

- Worked with military encryption devices to ensure security between sites.

Systems Installer, Defense Intelligence Agency (1995 – 1997)

- Transitioned new systems from the warehouse to customer's desk.
- Responsible for coordinating teams necessary for deployment and controlled IP address assignments.
- Transitioned from a bridged network environment to a routed network environment.

Chief, Small Computer Maintenance Division (1994 – 1995)

- In charge of PC maintenance for the AWACS division at Tinker Air Force Base.
- Responsible for managing and directing four individuals to ensure work orders were completed.

Small Computer Maintenance Technician (1993 – 1994)

- Performed PC maintenance for the AWACS division at Tinker Air Force Base.
- Maintained parts inventory to ensure necessary parts were available when needed.

AWACS Mainframe Operator (1991 – 1993)

Communications Mainframe Operator (1989 – 1991)

EDUCATION

Leadership and Management Training, US Air Force Professional Education, Tinker Air Force Base, Oklahoma

Communications Computer Systems Technician Training, US Air Force Technical Training School, Keesler Air Force Base, Biloxi, Mississippi

Other

Many technical courses dealing with Windows system administration, Marathon Technologies administrator courses, OPSWare administration, SANS Sec 401: Security Essentials Bootcamp

CLEARANCE

Active TS SCI with Full Scope Polygraph